

Shubhendu Vaid

Engineering Leader

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TECHNICAL PROFILE

As an Engineering Lead at BT Group, I leverage my extensive experience and skills in Node, Typescript, React, and AWS to build innovative sales journeys on bt.com. I have over three years of engineering leadership experience, including one year at JPMorgan Chase & Co., where I worked on creating a digital platform for web/native apps. I am passionate about performance, quality, and collaboration. I coach, mentor, and pair program with my team members, and drive impactful results with lean software development principles. I also hold two HackerRank certifications in Problem Solving and Node JS, and have expertise in Generative AI and AWS. My goal is to enable teams to build software faster and better, and to deliver value to customers and stakeholders.

PROFESSIONAL EXPERIENCE

Senior Software Engineering Manager 09/2023 - Present
BT Group London Area, United Kingdom

- Engineering Lead for BT Business Broadband SMB, overseeing the Learn-Buy-Get acquisition and renewals journey.
- Architected the front-end framework and adapter pattern for seamless CMS integrations.
- Scaled up a full-stack and high performing engineering team from 7 to 30, driving delivery excellence across the UK and India.

Engineering Manager 04/2022 - 08/2023
BT Group London Area, United Kingdom

- Spearheaded the development of all transaction journeys for business.bt.com from inception leading a team of 7 engineers.
- Architected a cloud migration to AWS, significantly enhancing scalability and resilience.

Lead Software Engineer 03/2021 - 03/2022
JPMorgan Chase & Co. Glasgow, Scotland, United Kingdom

- Working on creating a digital platform for web/native apps built across the firm to be deployed, integrating with each other seamlessly in transferring high volume of data.
- Tech Stack used Typescript, React, Node, Electron, React Testing Library, Redux Toolkit
- Acted as a technical lead and mentor for junior engineers on the team.
- Taking part in architecture discussion's and making design docs.

TECHNICAL SKILLS

Google Cloud Platform (GCP)

Playwright MongoDB Node

Typescript React AWS

Generative AI Electron

React Testing Library Redux Toolkit

Angular Java Springboot

reactive programming JavaScript

EDUCATION

Bachelor of Technology - BTech, Computer Science
Rajasthan Technical University, Kota
Present

CERTIFICATIONS

- HackerRank Problem Solving
- HackerRank Node.js

PROFESSIONAL EXPERIENCE (CONTINUED)

Lead Engineer

03/2020 - 02/2021

PwC

Gdańsk, Pomorskie, Poland

- Designing/creating from scratch a solution for handling the KYC process.
- Tech Stack used Typescript, React, Node, Mongo
- Leading a team of 4 developers.
- Migration of data from SharePoint to Mongo.
- Scaled up the APIs for handling load up to 6000 TPM.

Senior Software Engineer

03/2018 - 02/2020

EPAM Systems

Gdańsk, Pomorskie, Poland

- Handled the responsibility of offshore lead, while working in a distributed team in US/Poland for Cigna.
- Tech Stack used Angular, Java, Springboot, reactive programming
- Worked on building a web app that helped businesses to process health insurance claims, rectify issues and do audits.

Senior Software Engineer

02/2016 - 02/2018

Bharti Airtel Services

Gurugram, Haryana, India

- Made a product from scratch which helped in reducing the call handling time for call centres throughout India for Airtel.
- Tech stack used Angular, Typescript, JavaScript, Java
- As the team grew lead a team of 5 developers and helped in scaling the product for different LOB's.
- Did many POC's for creating inhouse chat-bots and automating flows.

Senior Software Engineer

12/2014 - 02/2016

Ingenuity Gaming

Noida, Uttar Pradesh, India

- Worked on creating a slot game for Sigma named Hi-Lo Roller.
- Involved in game design discussions with various stakeholders.

Senior Software Engineer

09/2012 - 11/2014

Commelius Solutions

Jaipur, Rajasthan, India

- Worked on making a framework for building bespoke eLearning.

Software Engineer

07/2010 - 08/2012

Commelius Solutions

Jaipur, Rajasthan, India